

John Alingwa

A Self-motivated IT professional with 5 years of hands-on experience in managing both on-premises and AWS environments. Driven by a passion for continuous learning and problem-solving. Eager to embrace new challenges and innovations.

EXPERIENCE

Leonardo DRS, Arlington, VA — Senior IT Support

MAY 2024 - PRESENT

- Secured Ubuntu support in a 10,000+ employee organization to enhance developer productivity.
- Managed updates, patches, troubleshooting, and maintenance for Linux and Windows servers.
- Managed VMware to Nutanix migrations, including user downtime scheduling.
- Collaborated with engineers and developers to configure switches and provide technical support.
- Resolved complex networking issues, including IP conflicts, port collisions, and VLAN mismatches.
- Monitored and removed banned software from endpoints using Airlock.
- Built multiple in-house software solutions to support internal processes.
- Designed and implemented a WAN and NAS in an isolated location to provide engineers with access to internal services.
- Configured Bitbucket for version control, CI/CD integration, and code review workflows.
- Collaborated with cross-functional departments to understand their needs and priorities.

Dartmouth College, Hanover, NH — System Administrator

JULY 2021 - MARCH 2023

- Implemented and maintained Active Directory automation strategies.
- Managed VMware to Nutanix migrations, including user downtime scheduling.
- Managed application packages in SCCM for deployment and updates.

JJtech, Bowie, MD — Cloud Engineer

APRIL 2018 - DECEMBER 2020

- Implemented ISAAC using CloudFormation in our AWS environment.
- Configured Auto Scaling in AWS for optimal performance and cost efficiency.
- Managed and automated DNS records, including A, AAAA, and MX, using Route 53 and CloudFormation.
- Effectively communicated cloud solutions to non-technical users.

Germantown, MD

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Visit my site for more details..

<https://xchaleur.com>

SKILLS

Switches, Routers, Firewalls, Load Balancers, VLANs, VPNs, WAN, LAN, WAN, RJ45, SFP, TCP/IP, DHCP, DNS, HTTP/HTTPS, FTP, SFTP, SSH, RDP, SMTP, SAN, NAS, RAID, Firewall Configuration, IPS, Zero Trust Networking, NACL, SSL/TLS (Digicert, Sectigo), AWS, VMware NSX, Nutanix, Proxmox, Webhooks, Wireshark, Traceroute, Netstat, Nslookup, ICMP/Ping, OpsGenie, TeamDynamix, Site24/7, AWS Cloudwatch, AirLock, Lansweeper, Airlock, ZScaler, InfoBlox, SCCM, Powershell, Python, Bash, Splunk, Terraform, Jenkins, BitBucket, Cron Jobs, Puppet, JSON, YAML, Github, VBS, HTML, ADUC, SCCM, Intune, CyberArk, Rubrik, Veeam, IAAC, SAAC, PAAS, EC2, Docker, Ubuntu, CestOS, ArchLinux, Redhat, Windows, Service Desk, JIRA, Office365, Documentation, Automation, SSO, Remote Desktop Services (RDS).

Certificates

CompTIA Security+ ce Certification
11/2024

AWS Certified SysOps Administrator
12/2023

EDUCATION - Montgomery College,
Takoma Park, MD

August 2016 - June 2019

LANGUAGES - English, French

